

COOKIE POLICY

1. GENERAL

By using this www.tioso.co website which is directed and conducted by **Fer Tesis Yönetimi Hizmetleri ve Turizm Anonim Şirketi** (“Tioso”), you agree and consent that we and third parties can store and access cookies, IP addresses and use other tracking technology methods to enable our web site’s functionality, collect aggregated data about website usage, improve your online experience and manage and tailor our advertising and service communications with you. There are means of cookies, disablement procedures and more information regarding them has set out below if you choose to do so. Therefore, you can change your preferences or update them as you wish.

2. WHAT IS A COOKIE?

A cookie is a small text file that is placed and stored on your browser’s directory or device by a platform which enables you to keep track of your movements, preferences, and other customization functions in order to provide better services. Cookies allow a website owner to distinguish the activities carried out from your device from other users of that website, therefore they help us to provide you with more improved services.

3. TYPES OF COOKIES

As **Tioso**, we use different types of cookies for different purposes. First party cookies are cookies which have been set out by **Tioso**, while the third-party cookies set out by third party platforms.

You will find detailed explanations below, as to cookies regarding the purposes they serve and durations.

1. *By their duration,*

a) **Session cookies:** Session cookies allow users to be recognized within a website or any other platforms which directed by **Tioso**, so any page changes or item or data selection you do is remembered from page to page and they help you to maneuver through the internet by remembering your actions, and they expire as soon as you close out of a web page. The purpose of these cookies is to maintain the persistence and security of your visit and they will only remain active during your session.

b) **Persistent cookies:** Persistent cookies help websites store your information and settings to your computer and other devices in order to use them and they will not be expired automatically and will remain even after a while from your visit. Besides authentication, other website features made possible by persistent cookies to remember your preferences among many others. The main aim behind these cookies is to provide better and faster service by increasing the functionality of the website.

2. *By their scope,*

- a) **Performance Cookies:** These allow us to count the number of visitors, times of visits, possible error messages and to see how visitors move around our website and these data aggregated to improve the way our websites perform and none of this information can be used to identify you.
- b) **Functionality Cookies:** These cookies allow the website to remember choices you make beforehand and provide enhanced, more personal features.
- c) **Third Party Cookies:** These are created by domains other than the one you are visiting directly, hence the name third-party. They serve for functions such as cross-site tracking, retargeting and ad-serving.

4. **PURPOSES OF COOKIES**

- 1. **Secure Cookies:** In order to maintain our operations security as a data controller, we are using cookies to provide security to our website via determining fluctuations.
- 2. **Functional Cookies:** These cookies allow the website to remember choices you made earlier and provide enhanced, more personal features in order to maintain customer satisfaction. They also help us to address you by your name, if they registered before, make us remember your choices like languages or notify us when you complete your membership therefore, we make a come-back to you.
- 3. **Performance Cookies:** As a data controller, in order to maintain our operations, marketing performances and analyses we need to collect anonymous information about how you use this website and its features. They determine times of visits, number of visitors and other customer interactions and behavioral patterns.
- 4. **Advertisement Cookies:** These cookies record your visit to our websites, the pages you have visited and actions you have taken. Third party cookies are used in order to provide you with more personalized advertisements and to help us analyze our customers' behavior. Additionally, we may share this information with third parties for this purpose.

5. **CONTROLLING AND DELETING COOKIES**

It is possible to set your browsers or devices to accept all cookies, reject or delete cookies at any time and your browser will present you with such options regarding the cookie management. Besides, you can adjust your cookies settings to notify you when a cookie is issued. Lastly, it is also possible to delete all the cookies which have been stored before you change your settings. Each browser is different, so check the 'help', 'options' or 'preferences' menu of your browser to learn how to change your cookie preferences and they are accessible by the service provider at any time based on the browser that you are using. Hence, as **Tioso**, we would like to provide you the following links that enable more information and instructions on cookie settings for rejecting, deleting or allowing for commonly used browsers:

Google Chrome	http://www.google.com/support/chrome/bin/answer.py?hl=en&answer=95647
Internet Explorer	https://support.microsoft.com/en-us/help/17442/windows-internet-explorer-delete-manage-cookies
MozillaFirefox	http://support.mozilla.com/en-US/kb/Cookies
Opera	http://www.opera.com/browser/tutorials/security/privacy/
Safari	https://support.apple.com/kb/ph19214?
Microsoft Edge	https://support.microsoft.com/tr-tr/help/17442/windows-internet-explorer-delete-manage-cookies

In relation to advertising cookies, if you are in the EU you can use the YourOnlineChoices.eu website which allows you to set which advertising cookie providers you accept, and which you do not. You can manage cookies set by third parties by visiting the specific websites of these third parties.

6. AUTHORIZED SERVICE PROVIDERS

As **Tioso**, we may cooperate with authorised service providers to advertise and manage our website and other services. These service providers authorised by us may use cookies and other similar technologies for storing information and unique identifiers for determining your IP address in order to help provide you better, faster and safer services.

7. COOKIES USED BY Tioso

Cookies which are used by **Tioso**,

- Do not harm your computer or contain any harmful software and viruses,
- Mandatory regarding to the full capacity of our website interface features,
- Helps us to understand how the visitors use our website and aggregate the statistical data in order to improve our contents,
- Helps you to make your next visit easier and faster to our website,
- Lastly, never collect, process or store any personal data which relates to an identified or an identifiable natural person and cookies cannot be considered as personal data.

In the light of detailed information which has given above, you can find a table below which sets out explaining the purpose of these and where applicable used by **Tioso**,

COOKIE	TYPE	DESCRIPTION	DURATION

8. THIRD-PARTY PRODUCTS AND SERVICES

We often feature products or service links on our website that are hosted on by third parties. Although these links are made by us and displayed on our website, the content actually comes from independent third-party domains; therefore, you may receive their cookies which **Tioso** is not responsible for. We don't control the setting of these cookies, so it's worth checking the third-party website for more information about their cookies and how to manage them.